

Robotech CAD Solutions wins the “Best Customer Service and Support Award 2012” at the ARCHIBUS Users’ Conference

ARCHIBUS, Inc., developer of the world’s leading facilities management solution, recently conferred its Awards of Excellence at the 2012 International ARCHIBUS/FM Users’ Conference in New York City. These awards recognize individuals whose facility management practices contribute to creating and managing productive work environments while supporting their organizations’ business objectives.

Alberto Freire of *Robotech CAD Solutions* is this year’s winner of the Best Customer Service and Support Award. This award recognizes the ARCHIBUS, Inc. Business Partner who has demonstrated consistent, exemplary service and support of a client’s ARCHIBUS/FM implementation, providing both technical and business expertise. Areas of consideration include: response time, training ability, technical problem resolution, software knowledge, and application of technology and best practices in solving business problems.

About Robotech CAD Solutions, Inc.

Robotech CAD Solutions, Inc., founded in 1983, is headquartered in the State of New Jersey. The company includes a team of professionals committed to providing cutting-edge computer and internet solutions and technical services specific to the Facilities Management (FM) and Architectural, Engineering and Construction (AEC) industries; they are in the business of automating *CAD* and *CAFM* operations to maximize productivity and profitability.

Robotech is an authorized value-added reseller (*VAR*) for *Autodesk, Inc.* and a Certified Business Partner of *ARCHIBUS, Inc.* providing complete implementation and integration of software solutions from these industry leaders. For more information, call 201-792-6300 or visit www.robotechcad.com.

About ARCHIBUS, Inc.

ARCHIBUS is the #1 global provider of facilities and infrastructure management solutions and services. With ARCHIBUS/FM, organizations can use a single, comprehensive, integrated solution to make informed strategic decisions that optimize return-on-investment, lower asset life-cycle costs, and increase enterprise-wide productivity and profitability. More than 3,000,000 ARCHIBUS/FM Enterprise and Web users collectively manage over 1.4 million buildings exceeding 16 billion square feet. Available in over 100 countries and more than a dozen languages, ARCHIBUS/FM is supported through a global network of 1,600+ ARCHIBUS/FM-trained specialists. Headquartered in Boston, Massachusetts, ARCHIBUS, Inc. has pioneered computer-aided facilities management techniques since 1982. For more information, call 617-227-2508, or visit www.archibus.com.